

London Borough of Hammersmith & Fulham

Health & Wellbeing Board Minutes



Tuesday 28 March 2023

PRESENT

Board Members

Councillor Ben Coleman (Deputy Leader and Cabinet Member for Health and Social Care) (Chair)

Dr James Cavanagh (H&F GP)

Carleen Duffy (Healthwatch H&F)

Dr Nicola Lang (Director of Public Health, LBHF)

Jacqui McShannon (Strategic Director of Children's Services)

Councillor Alex Sanderson (Cabinet Member for Children and Education)

Sue Spiller (Chief Executive Officer, SOBUS)

Detective Inspector Luxan Thurairatnasingam (Met Police)

Nominated Deputy Members

Councillor Natalia Perez (Chair of Health and Adult Social Care Policy and Accountability Committee)

Councillor Helen Rowbottom (Chair of Children and Education Policy and Accountability Committee)

Nadia Taylor (Healthwatch, H&F)

Other Attendees

Councillor Lucy Richardson

Councillor Patricia Quigley

Councillor Jacolyn Daly

Dhivya Venkat (Dementia Action Alliance)

Peggy Coles (Dementia Action Alliance)

Jim Grealy (HAFSON)

Merril Hammer (HAFSON)

Helen Mangan (West London NHS Trust)

June Farquharson (NHS North West London ICB)

Nicola Kay (NHS North West London ICB)

Toby Hyde (Chair of Dementia Partnership Board, NHS)

Suhana Ahmed (NHS)

Linda Jackson (Director Independent Living and Corporate Transformation)

Yvonne Okiyo (Strategic lead for Equity Diversity and Inclusion)

Jo Baty (Assistant Director, Specialist Support and Independent Living)

David Abbott (Head of Governance)

1. APOLOGIES FOR ABSENCE

Apologies were received from Lisa Redfern, Sue Roostan, and Phillipa Johnson.

2. DECLARATIONS OF INTEREST

There were no declarations of interest.

3. MINUTES AND ACTIONS

The Chair noted the first action on vaccination take-up rates for Sue Roostan. Linda Jackson said the end of year report would come to the next meeting.

ACTION: Linda Jackson / Sue Roostan

In reference to the second action, Merril Hammer noted that Hammersmith & Fulham Save Our NHS (HAFSON) had met with Sue Roostan but no definitive outcomes had been agreed. She said HAFSON would follow up.

ACTION: Merril Hammer

RESOLVED

The Board agreed the minutes of the meeting held on 13 December 2022 as an accurate record.

4. REDUCING INEQUALITIES - A SYSTEM PERSPECTIVE

June Farquharson and Nicola Kay from NHS North West London ICB presented the report. Nicola Kay gave an outline of the inequalities approach in North West London and their 'Core 20 plus 5' framework for identifying inequalities. She noted that the ICB was committed to genuine co-production with local communities.

Sue Spiller noted that Sobus had produced a report on mental health in BAME communities and the barriers to accessing services they faced. She asked if the ICB had researched that area and the issue of people who weren't seeking support until crisis point.

Jacqui McShannon noted that the strategy appeared to be adult focused and asked what investment in children and young people would lead to better longer-term outcomes. Nicola Kay said a 'Core 20 plus 5' framework for children had just launched. She agreed that the approach had been skewed to adults but assured members that was changing.

Lucy Richardson noted there was a group of high functioning autistic people who may not have EHCPs and asked if there were plans in place for those and other people with hidden conditions. Nicola Kay said they were aware of the issue and noted they were working with the mental health teams in the ICB on support and ways to identify people earlier.

Linda Jackson asked for clarity about the 'plus 5' in 'Core 20 plus 5'. She noted that each locality was different. Hammersmith & Fulham had major issues around housing, and mental health for younger people for example. She said it was important to know what the plan meant for H&F, and it needed to be interpreted in H&F language before thinking about how we co-produced to make the biggest difference for residents.

Merril Hammer said it would be useful to have more granular data about the local population. Dr Nicola Lang said JSNA factsheets were being produced on a range of topics (e.g. diabetes) and they would welcome feedback on those. The ICB were there to provide a bigger picture view of North West London as a whole. She suggested showing the factsheets to local community groups for their input.

The Chair said the Council and the Board had recognised the issue of people of colour having worse outcomes on average and had connected residents with senior people in the NHS to explain the issues that affected them directly. Those meetings were due to happen shortly.

Linda Jackson added that work to address inequality ran through each of the campaigns from the Health and Care Partnership but it was an area we could do more on. What officers thought was a priority might not be as important to residents. She said there was work to be done to build trust and learn how to best engage.

The Chair and Sue Spiller asked what factors determined the priorities. June Farquharson said there were five nationally mandated priorities but there was an element of local flexibility. She said local workshops, shaped by the local Health and Care Partnership, would be held to help ensure they were right for the area.

Councillor Lucy Richardson noted that it was important to consider where engagement took place, especially when engaging with the most vulnerable. She suggested identifying those spaces in collaboration with NHS and Economy colleagues. The Chair asked Linda Jackson to come back to the Board to discuss engagement in practical terms (who was being engaged with, when, and where).

ACTION: Linda Jackson

5. YEAR ONE IMPLEMENTATION OF THE HAMMERSMITH AND FULHAM DEMENTIA STRATEGY

Jo Baty (Assistant Director, Specialist Support and Independent Living) and Peggy Coles (Coordinator of H&F Dementia Action Alliance) gave a presentation on the implementation of the Hammersmith and Fulham Dementia Strategy and key achievements.

Toby Hyde (Chair of the H&F Dementia Partnership Board) then gave an overview of the report, highlighting areas where the Dementia Partnership Board was making great progress in improving outcomes for residents with dementia, their carers, and families.

The Chair thanked Toby Hyde for Chairing the Partnership Board and noted the huge contribution he had made. He also thanked residents for their determination, and the Administration and officers for making it happen. He also noted Councillor Asif Siddique's valuable work as the Council's Older People's Champion in ensuring that we pooled resources and widely communicated the events for older residents to reduce social isolation and loneliness.

The Chair noted the specific challenges the Board needed to consider:

- Diagnosis and why diagnosis rates in H&F were lower than many other boroughs.
- more funding and resources from the Integrated Care Board (Hammersmith and Fulham Health and Care Partnership) was necessary.
- Making dementia a priority for the Hammersmith and Fulham Health and Care Partnership
- Access to data and how to unblock barriers to getting the data needed on a regular basis.

Suhana Ahmed (NHS) said the limiting factor regarding diagnosis rates was primary care engagement. It was the key factor in Kingston where she had worked previously. That also tied into health inequalities, some populations were not seeking help so services needed to be more proactive. She said Integrated Care Board funding was part of the puzzle but there also needed to be more GP engagement, which she felt was lacking.

There was a discussion about the importance of GP engagement and representation on the Dementia Partnership Board. The Chair said he would like more clinical leads at the Board in addition to Sue Roostan. The Chair also suggested inviting every Primary Care Network to send a representative, given how important GPs were to the work of the Board.

ACTION: Jo Baty

The Chair asked if more money was needed to meet the national diagnostic standards. Suhana Ahmed commented that they were commissioned for a 9 week target but the national target was now 6 weeks, so more funding was required. Toby Hyde explained that in the past there had been money available from the Clinician Commissioning Groups that allowed GPs to build time into their schedule for dementia engagement work.

The Chair asked for a discussion at the H&F Health and Care Partnership on the specifics of how to improve diagnosis, resources, and data. He invited Toby Hyde to be a part of the discussion.

ACTION: Linda Jackson

The Chair asked why data was inaccessible and where it was held. Toby Hyde said it was held in different places - diagnosis data was held by the Trust, some data sat with the ICS, some in primary care records, some in Imperial Health Care Trust, and some in social care. All of that data needed to be stitched together to get a complete picture. He said the Health & Wellbeing Board and the Health and Care Partnership

Board should have access to data so they could track progress. The Chair asked Linda Jackson to set up a meeting with Lucy Smith to discuss further.

ACTION: Linda Jackson

Nadia Taylor raised the carers strategy and who had been consulted. Jo Baty agreed to speak with her about it after the meeting.

ACTION: Jo Baty

Suhana Ahmed noted that other boroughs looked to Hammersmith & Fulham's Dementia Strategy as a learning point, showing the strength of the approach here.

The Chair asked for a progress update on the issues raised at the meeting in 6 months.

ACTION: Jo Baty

RESOLVED

The Board noted the report.

6. WORK PROGRAMME

The Chair asked for an item on GPs to be added to the work programme. He asked that GPs be invited to the meeting to contribute and highlighted the following areas for consideration:

- Opening hours and alignment with hospital opening hours
- Complexity of access (telephone, digital etc.) and the impact on inclusion
- Workload and how GPs were managing increased demand

The Chair took a moment to thank Lisa Redfern, who was due to retire at the end of April, for her hard work and dedication to the borough over her tenure as Strategic Director of Adult Social Care. He described her as an outstanding officer who was professional at the highest level, could be both strategic and detailed, was kind and caring, and had built an amazing team.

7. DATES OF FUTURE MEETINGS

The Board noted the following dates of future meetings:

- 3 July 2023
- 13 November 2023
- 29 January 2024
- 25 March 2024

Meeting started: 6.30 pm
Meeting ended: 8.41 pm

Chair

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